

Douglas J. Kafoure Insurance Agency Shares JD Power Study Results

A recent JD Power study showed an overall improvement in customer satisfaction with auto insurance claims for 2013 and named the top 10 insurance companies that had overall satisfaction improvement since last year.

Indianapolis, IN ([PRWEB](#)) December 02, 2013 -- In the JD Power 2013 US Auto Claims Satisfaction Study, released Oct. 30, results showed that customer satisfaction with auto insurance claims handling has improved over 2012.

“Customer satisfaction with auto insurance claims handling is improving, due in large part to insurers’ improvements in managing the first notice of loss (FNOL) process and providing faster payments to claimants,” according to the study.

Douglas J. Kafoure Insurance Agency offers four of the top 21 carriers highlighted in the study. The annual study is based on responses from over 11,500 auto insurance customers who have settled a claim within the past six months.

To read more about the study, please visit: <http://www.propertycasualty360.com/2013/10/31/jd-power-releases-auto-claims-satisfaction-study>.

Douglas J. Kafoure Insurance Agency is proud to offer four of the top carriers found in the study. Give them a call today to discuss how they can help with a personal auto insurance policy, 317-357-2700.

About the company:

The Douglas J. Kafoure Insurance Agency Inc. is the largest GuideOne career agency in Indiana, and 2nd largest in the Midwest. Serving clients in the Indianapolis area since 1989, they represent the largest insurer of churches and people in the pews in the country. In addition to specializing in church and senior living communities, they offer a variety of personal insurance products tailored to meet individual client’s needs: auto, home, health, life and annuities. Douglas Kafoure, president of the agency, is a GuideOne Platinum agent, and is certified in Risk Management for Churches and Schools by Cambridge University. For more information and a free quote visit their website: <http://k4einsurance.com>.



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